



“PEACEMAKING ACROSS DIVERSE COMMUNITIES.”

CRSI presents **Bill Eddy:**
“Managing High Conflict People in Collaborative Practice”
2017 Spring Conference
April 27 & 28, 2017

The Willows Golf & Country Club, 382 Cartwright St., Saskatoon, SK



High-conflict disputes are increasing in all aspects of society, especially in family matters, in the workplace, in education and healthcare. They often involve one or more people with high-conflict behavior, including:

- All-or-nothing thinking
- Unmanaged emotions
- Extreme behavior
- Preoccupation with blaming others
- Prolonged, unresolved conflict
- Drawing in many other people
- Draining energy, time and resources

Attend the Conference and learn the “CARS Method” for managing high-conflict individuals.

High-conflict people increase conflict instead of managing or reducing it. This workshop will explain some of the personality and brain dynamics of high-conflict people. Then, it will focus on teaching a 4-Step Method (the “CARS Method”) for managing high-conflict individuals, whether you are involved in the conflict yourself or assisting others in resolving a dispute. We will also look at methods for working with one or more high-conflict people in decision-making.

There will be practice exercises for managing high-conflict people in person (using statements that give empathy, attention and respect), in writing (responses that are brief, informative, friendly and firm), in preparing to make decisions, and in collaborative decision-making meetings. It takes practice to absorb these skills. ◆

The Law Society has awarded 9 CPD Hours including 1.5 Ethics Hours for attendance at this conference.

Conflict Resolution Saskatchewan Inc. ~ 2017 Spring Conference

About our Presenter. . .

Bill Eddy is a lawyer, therapist and mediator, and the President of the High Conflict Institute based in San Diego, California. As a lawyer, he is a Certified Family Law Specialist in California, where he has represented clients in family court for 15 years and provided divorce mediation services for over 20 years. Prior to that, he provided child and family counseling for 12 years in psychiatric hospitals and outpatient clinics as a Licensed Clinical Social Worker.

Mr. Eddy has written several books, including *High Conflict People in Legal Disputes* and *SPLITTING: Protecting Yourself While Divorcing Someone with Borderline or Narcissistic Personality Disorder*. In 2009, he developed the *New Ways for Families* short-term counseling program in use in several family court jurisdictions in the U. S. and Canada. In 2013, he developed the *New Ways for Mediation* method for high-conflict families. In 2015, he developed the *New Ways for Work* coaching method with L. Georgi DiStefano, LCSW.

He is on the part-time faculties at the Pepperdine University School of Law and the National Judicial College. He has presented on managing high conflict personalities to lawyers, counselors, judges, mediators, human resource professionals, healthcare administrators, college administrators, law enforcement and home-owners' associations in over 30 states, several provinces in Canada, Australia, New Zealand, France, Austria and Sweden. His websites are: www.HighConflictInstitute.com, www.NewWays4Families.com and www.BIFFresponse.com. ♦

Conference Schedule . . .

Thursday, April 27, 2017

Friday, April 28, 2017

8:00 am	Registration & Breakfast	8:00 am	CRSI AGM & Breakfast
8:30 – 10:30 am	BILL EDDY: Understanding High Conflict Personalities	9:00 – 10:30 am	Preparing Clients for Collaborative Decision-Making
10:30-10:45 am	Coffee Break	10:30-10:45 am	Coffee Break
10:45 am–Noon	Understanding & Calming Upset People	10:45 – 11:45 am	Practicing Collaborative Decision-Making
Noon – 1:00 pm	LUNCH	11:45 am-Noon	Q & A
1:00 – 2:30 pm	Managing Individuals With High-Conflict Personalities	Noon	End of Conference Thank you for coming
2:30 – 2:45 pm	Coffee Break		~ Farewell ~ Travel Safely ~
2:45 – 4:30 pm	Structuring Collaborative Decision-Making in 4 Steps	Noon-1:30 pm	ADR Sask. AGM & Member Luncheon
5:00 pm	Please join us for a Networking Social in the Lounge Co-sponsored by ADR SASK.	1:30-3:30 pm	ADR Sask. Professional Development Workshop

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CONFERENCE REGISTRATION

Please print clearly

Names: _____

Company: _____

Address: _____

City: _____ Postal Code: _____

Tel: _____ Fax: _____

E-mail: _____

Are you a Member of Conflict Resolution Saskatchewan Inc. ___ Yes ___ No

ALL INCLUSIVE FEE Includes: Breakfast, Coffee Breaks & Lunch (Lunch on Thursday only)

Early Bird Rate to April 13, 2017 \$325. Members \$350. Non-Members

After April 13, 2017 \$375. Members \$400. Non-Members

Group of 8 - \$2,400. {Note: If your organization registers more than 8 people, the additional registrants will be entitled to the group rate of \$300.00 per registrant}

Amount enclosed \$ _____

Third party billing to your employer is available by contacting Shirley, at the number below.

- A block of rooms has been reserved at The Hampton Inn, 105 Stonebridge Blvd., Saskatoon @ \$129.00/night plus taxes {until March 26, 2017} – Call 1-306-665-9898-0 to reserve a room {credit card required}.
- Please let us know if you have special needs that would make the conference more accessible for you.

Please Send Registration Form & Payment To:

Conflict Resolution Saskatchewan Inc.
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Regina, SK S4P 3N8
Web-site: www.conflictresolutionsk.ca

Phone: (306) 565-3939
Toll Free: 1 - 866 - 565-3938
Fax: (306) 586-6711
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CANCELLATION POLICY: Please note that non-attendance at the conference does not constitute a withdrawal. Conference registrations cancelled before April 13, 2017 will be subject to a \$50 administration fee. No refunds will be made for registrations cancelled after that date. Substitutions will be accepted.